



# Guest Booking Form

## 1 Reservation Detail

Name:				Email:			
Reservation No:		Lodge No:		Week No:		Tel:	
Arrival Date:				Departure Date:			

### Guest Detail

Please supply the names of all occupants. We also require the ages if under the age of 18.  
 We would be grateful if you could advise us if you have decided not occupy the lodge.  
**This information is mandatory for both security and legislative reasons.**

Guest Name	Age	Guest Name	Age
1.		5.	
2.		6.	
3.		7.	
4.		8.	

Please amend your contact telephone number and/or e-mail address here if the details above are no longer correct or incomplete. If you are not the owner of the lodge and are occupying in the owner's place, please also provide contact details for the lead occupant should we need to contact you and your party prior to arrival:

Contact number: \_\_\_\_\_ Email address: \_\_\_\_\_

### \* Important Notes to Remember \*

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Check in time is <b>4:00pm</b></li> <li>• Departure Time is <b>10:00am</b></li> <li>• Pets are <b>not</b> permitted on the estate</li> </ul> | <ul style="list-style-type: none"> <li>• <b>A credit card pre-authorisation of £50 per night occupied</b> is taken on check-in as per company policy</li> <li>• Milk and Paper orders <b>cannot</b> be amended during your stay, and <b>no</b> delivery takes place on Saturday and Sunday</li> </ul> |
|---|---|

### Requirements during your stay (Please tick the appropriate boxes)

**WILL YOU REQUIRE ANY OF THE FOLLOWING ITEMS?** COT  HIGHCHAIR  STAIRGATE

**Milk Order: (number of pints)**  Full Cream  Semi Skimmed

**Days required:** Monday  Tuesday  Wednesday  Thursday  Friday

**Newspaper Order:** (Please indicate newspaper required) \_\_\_\_\_  
 (Unfortunately we are unable to offer International papers or accept vouchers for payment. The Guardian is delivered after 11am)

**Days required:** Monday  Tuesday  Wednesday  Thursday  Friday

Lodge Grocery Pack: £41.00

Please tick the box if you require a grocery pack to be placed in your lodge for arrival. We cannot vary any of the contents.

**Contents:**

400g Sheridan's Scottish Back Bacon	170g Edinburgh Shortbread
400g Sheridan's Scottish Pork Sausages	150g Scottish Oaties
250g Fife Creamery Scottish Butter	1 Dozen Local Free Range Eggs
250g Mull of Kintyre Cheddar	40 Tetley Teabags
340g Deeside Deli Homemade Scottish Marmalade	1 Litre Orange Juice
340g Deeside Deli Homemade Scottish Jam	250ml Olive Oil
8 single portion packs Kellogg's Cereal Variety pack	50g Nescafe Instant Coffee

I authorise the above items to be charged to my Lodge Account. Signature: \_\_\_\_\_

**Advanced Restaurant Bookings:** Advance bookings in the Keiller Brasserie are highly recommended to avoid disappointment. Please visit: [www.resdiary.com](http://www.resdiary.com) and search Ballater, or call us on: +44 (0)13397 55858.

Please return your completed booking form by mail, fax or email no later than 7 days prior to arrival:  
 Resort Administration, Hilton Grand Vacations Club at Craigendarroch, Braemar Road, Ballater, Aberdeenshire,  
 United Kingdom AB35 5XA.

Telephone: +44 (0)13397 55558 • Fax: +44 (0)13397 56077 • Email: [higvc@hgv.com](mailto:higvc@hgv.com)





CRAIGENDARROCH  
 Hilton Grand Vacations Club  
 ROYAL DEESIDE

# Bread Order Form

Please complete the form below and return to Resort Reception at least **ONE DAY PRIOR** to your requirement. Your order will be available at Reception from **9.00AM** on the day you have specified.

PRODUCE	DATE	SUN	MON	TUE	WED	THU	FRI	SAT	TOTAL
Demi Baguettes (white, pack of 2)	£1.40								
Plain Croissant	£1.00								
Sliced Bloomer Loaf (white)	£2.75								
Sliced Bloomer Loaf (brown)	£2.75								
Chocolate filled Croissant (n)	£1.30								
Oven Scones (pack of 4) 2 Fruit & 2 Plain	£3.85								
Carrot Cake (n) (4 portions)	£4.60								
Scotch Pancakes (pack of 4)	£1.80								
Lemon Drizzle Loaf (n)	£4.50								
Sultana Loaf	£4.50								

**PLEASE NOTE AMENDMENTS TO THIS ORDER CAN ONLY BE ACCEPTED  
 24 HOURS PRIOR TO PICK UP**

Name:				Reservation No:	
Lodge Number:		Arrival Date:			
I authorize the above items to be charged to my Lodge Account		Signature:			

(n) Contains Nuts. For those with special dietary requirements or allergies who may wish to know about the food ingredients used, please ask a member of our team. All dishes are prepared in kitchens where nuts are in use and as a result may contain nut traces.